

My name is Shen Chen and I am 21 years old. I completed my senior high school in China and decided to go overseas to further my studies.

With the support of my parents and through the recommendation of my friends, I decided to enroll myself with Shelton College International which is located in Singapore.

I took the diploma course and advance diploma course in Business Administration in Shelton College International (Singapore) from 2007 to 2008 and 2008 to 2009 respectively and completed both courses successfully.

Upon completion of my diploma and advanced diploma and with the strong support of my family, I decided to continue my studies with Shelton College for my degree. I took up Marketing Management and with the guidance of my lecturers and at the same time, with my own effort, I graduated from the degree course successfully and was awarded with a degree in Marketing Management. The degree was from Staffordshire University. It is a degree from the United Kingdom.

Knowing the tough working world outside and as a fresh graduate, I know the challenges will be tough. Therefore, I decided to go for attachment in order to get some working experience and at the same time, to know the working culture in Singapore.

With the help from my school Industrial Attachment department, I went for an interview with Park Regis Hotel and was successfully selected. I was offered a place as one of their front office trainee and was really excited about it. It was a dream comes true for me to join an international hotel!

I started my internship in December 2010 and ended just yesterday, 31st May 2011. Through the 6 months of internship, I improved a lot in my communication skills and public relationship. I know how to satisfy customer's need and how to manage people in order to provide greater service to them. Now, I understand how a hotel service system runs and how to make decision and set policy to make a business profitable. I am really grateful for being given this opportunity to get such a valuable experience.

Lastly, I am really grateful and wish to thank all the people who have helped me to complete my study and attachment successfully.

My flight is scheduled on 7th June 2011, I will be going back to China to visit my parents as it been almost 3 years since my last visit back home. I believe I be back in Singapore in a few months' time to start my new life.. as a working adult!

It is possible because of the help I received from my school... Shelton College!!



SHEN CHEN

1 JUN 2011

